

Back2Bolon Step-by-step

Applies to the return of used floors that originates within OECD* member countries

What's included:

- We take back all rugs and flooring that have been installed with non-permanent solutions, including tackifier. No acoustic products.
- We take back Bolon products from OECD countries
- We take back flooring manufactured from 2026 and onwards.

According to Regulation (EC) No 1013/2006 on the transport of waste, each party must ensure that waste is handled and transported in a controlled and correct manner. NOTE: it is the responsibility of the person organizing the shipment to ensure that all applicable regulations in the country of dispatch are complied with. They are also responsible for checking whether the waste being transported is prohibited, requires approval (so-called notification procedure) or is subject to a reporting obligation. More detailed information can be found in Article 18 of EC Regulation 1013/2006.

The following instructions are based on floor waste being classified as green listed and subject to a reporting obligation. Bolon AB makes no claim that these instructions are complete. Again: each sender is responsible for ensuring that shipments comply with both national laws and local regulations.

- 01** Read through all 14 points to ensure that you fully understand the division of responsibilities at all stages.
- 02** Fill in all information in the Back2Bolon Return Request Form and email the document to info@bolon.com.
- 03** Wait for a response from Bolon including approval of the floor return and order number. We check all information provided by you and get back to you with information on whether the request falls within the scope of our floor return offer.
- 04** Carefully read and sign the Back2Bolon Contract for shipments of waste. A valid contract according to Article 18 of Regulation (EC) No 1013/2006 (transport of waste) must be established between the sender and the recipient before shipping begins. Bolon will then sign the contract and return it to you.
- 05** Fill in Annex VII according to the Back2Bolon Guidelines for General information requirements. Senders of green-listed waste must ensure that the Annex VII document accompanies the shipment the entire way – from collection of the floor to arrival at the recycling facility.

- 06** **Annex VII and Contracts must be available upon request to authorities inspecting the transport of waste.**
- 07** **Clean and dismantle the floor carefully according to Back2Bolon Cleaning and Dismanteling.**
- 08** **Pack the floor carefully according to Back2Bolon Packaging.**
- 09** **Mark the floor return clearly according to Back2Bolon Labeling of goods.**
- 10** **Go through customs procedure according to Back2Bolon Transport and Customs Procedure.**
- 11** **Notify Bolon when your floor return has been sent.**
Enter the order number to track the floor return. For example: "Return of order no. XXXXXX has now been booked. The shipment will leave us on XXXX-XX-XX."
- 12** **Save and archive documents.**
The sender, recipient and recycling facility are obliged to save all documentation relating to the shipment for at least three years (beginning from the date of shipment).
- 13** **We receive the goods and recycle your old floor. The recycled material is used to produce new Bolon flooring.**
- 14** **You will receive a Back2Bolon Recognition stating the amount of waste avoided and the climate benefits for your return.**